

## Backup and restore a Cisco SPA IP phone

TIPS for doing a backup and restore of Cisco SPA IP Phone:

- 1) When you do a restore, the current firmware version must match the firmware version of the backup file.
- 2) The backup file must be named .cfg , but it must be file type xml
- 3) The backup file .cfg must be stored in the tftp server root directory

### Backing up your configuration

Go to the IP address of your phone/admin/spacfg.xml, copy the contents to a notepad and save it.

e.g. <http://192.168.1.41/admin/spacfg.xml>

### Restoring up your configuration

To restore your configuration, you will need a TFTP server setup with the backup file located in the root directory. Copy and past the following Url into your browser making sure to change the IP address to your phone and TFTP server details:

`http://YOUR_PHONE_IP/admin/resync?tftp://YOUR_TFTP_SERVER/config.cfg`

e.g. `http://192.168.1.41/admin/resync?tftp://192.168.1.xx/config.cfg`

For support please log a support ticket at <http://www.cloudedcomms.com.au/support>